

QA Maturity Scorecard

Assess where your QA organization stands today

Check the descriptions that match your current state.

● Level 0: No QA

- ☐ No QA processes or testing in place
- ☐ No test case maintenance
- ☐ Ad hoc, informal testing only
- ☐ No visibility into project risk

● Level 1: Initial

- ☐ Ad hoc, informal testing only
- ☐ No visibility into project risk
- ☐ Minimal or no tracking of testing progress
- ☐ Frequent production issues / poor user experience

● Level 2: Managed

- ☐ Documented QA processes exist
- ☐ Risks assessed during requirements gathering
- ☐ Test plans and testing approaches created
- ☐ QA processes are standardized and followed
- ☐ QA is integrated across all projects
- ☐ Peer reviews and continuous process improvement in place

● Level 3: Defined

- ☐ Organization-wide quality metrics in place
- ☐ Products evaluated using quantifiable criteria (e.g., reliability, maintainability)
- ☐ Nearly complete functional test coverage

● Level 4: Optimized

- ☐ QA is a strategic function with continuous improvement
- ☐ Advanced tools and technologies continuously evaluated

✓ Next Steps:

0–1: Immediate risk. You need foundational QA support.

2–3: Growing maturity. A QA partner can help scale and optimize.

4–5: Advanced. Consider external benchmarking, test optimization, or automation strategy alignment.



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